

Department of Family and Children Services Administration Policies and Procedures Manual Title: Revenue Maximization	Section: Administrative Part: 205 Page: 2 of 4 Date: May 2005
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## 1. Targeted Case Management

- a. Targeted Case Management Services (TCM) are defined as services which will assist individuals in gaining access to and managing needed medical, nutritional, social, educational, housing, and other services.
- b. Under an agreement with the Dept. of Community Health, DFCS can draw down Medicaid funding for providing these services to certain targeted groups.
- c. This agreement allows DFCS to receive reimbursement for many of the casework activities already performed for adults, families, and children in GA.
- d. Each county is given a TCM goal based in caseload size and the percentage of cases that are eligible for Medicaid.
- e. Some positions are funded through the reimbursement through Medicaid.
- f. If we don't bill for all eligible services, less money is available to the State and for positions.
- g. IDS Online has a report available that County Directors can review monthly that shows number eligible, number billed, and number rejected. County Directors should get a copy of this report and ask a Supervisor to explain it to him/her.
- h. For rejections, County Directors should ensure that Supervisors are rebilling for those as they are usually rejected due to data entry errors.