

Void SHINES Invoices

1. Add a field to SHINES Related Data Screen as "SHINES Return Status Code".
2. Add menu option to FOM's/Accountant's access on the Child Welfare Page as "Void SHINES Invoice". User Roles 1 & 5.
3. Menu option will work as follows:
 - A. Prompt for "SHINES Invoice ID"
 - B. User will enter Invoice ID
 - C. SMILE will prompt "You enter Invoice ID ##### Is this the correct Invoice ID?"
 - D. User will enter (Y)es or (N)o.
 - E. If (N)o is entered abort.
 - F. If (Y)es is entered SMILE will check for the Invoice ID
 1. If Invoice ID is not found display message "Invoice ID not found". Begin again at step A.
 2. If Invoice ID is found create transaction to void the original transaction.
 - G. When transaction is created SMILE will prompt "Void another SHINES invoice?"
 - H. User will enter (Y)es or (N)o.
 1. If (N)o is entered abort.
 2. If (Y)es is entered then repeat from letter A.
4. Transaction will be created as follows:
 - A. Current Date will be used.
 - B. SHINES Return Status Code will be set to "VOID"
 1. SHINES will need to be able to accept this new code. Interfaces will have to be updated accordingly.
 - C. Days, count and amounts fields will all be created as negative.
 - D. SHINES pickup field will be set to null in order for transaction to be picked up to go to SHINES.
 - E. If the SHINES Return Status Code is VOID then amounts sent back to SHINES will be zero.
 - F. This entry should correct COSTAR and re-submit invoice to SHINES.
 - G. Original transaction displays "V" in SHINES Pickup Field.
5. If payment needs to be made again SHINES will send another invoice with a new Invoice ID.